January 22, 2021

FILE: Procedure Manual Administration

EXIT PROCEDURE

A. Exit Checklist – IT / Security

- 1. Disable Access to Internal User Accounts and remove from all roles
- 2. Force logout of all services
- 3. Create snapshot of users files, emails, teams chats, etc.
- 4. Inform staff to prevent sharing of Company Assets
- 5. Retrieve and Disable Company-Owned Devices. If remote, force wipe of remote devices.
- 6. Audit Accounts and review for suspicious activity
- 7. Have Security Team change password, remove email addresses and update CAPExton and Department listings.
- 8. Change voice mail message and remove the user from Company list & switchboard. Update the phone list.
- 9. Remove email addresses and update CAPExton and Department listings
- 10. Apply autoresponse to Teams/email with proper messaging
- 11. Allow manager/security team access to monitor emails and files

B. Exit Checklist - Operations

- 1. Send an email to changes@protectionbureau.com to the attention of Rich Rissel to delete employee from the alarm code listing effective immediately.
- 2. Retrieve fob and/or keys.
- 3. Retrieve computer, etc. (any CAP Index property).
- 4. To term Dental Insurance go to the Emerson Reed Website as of 2-1-2021: https://www.mybenefitbilling.com.
- 5. To term Health Insurance go the the IBX website https://www.ibx.com and make the changes effective 2-1-2021.
- 6. Go to the Hartford Website at https://employerview.hartfordlife.com and term the employee from our Group Life & Disability Insurance.